

Rapid Nutrition China Market Entry Strategy

Phase 1 10 July 2023







— 高蛋白营养奶昔(香草味) —

低热量・营养均衡・天然成分・有机

产品信息



产品名称: 高蛋白营养奶昔 香草味

产品规格: 554g/袋

保 质 期: 24个月

主要成分:益生菌、浓缩乳清蛋白、欧米伽-3不饱和脂肪酸、螺旋藻、维生素及矿物质

原产地:澳大利亚

食用方法:每日2勺(39g),加入到200ml水、果汁、牛奶或豆浆中,摇匀后即可享用。可替代日常的一到三餐



Project Background

Rapid Nutrition is seeking to develop the brand's digital and eCommerce programming into the China market

High-level goals are to achieve the following:

- Establish eCommerce and social presence with commerce point-of-sale Increase brand awareness
- Introduce key product portfolio to the market
- Gain positive customer feedback
- Build loyal community
- Accelerate direct-to-consumer online revenue



富含营养的 有机天然食品

高活性 益生菌复合物

10种 有机水果

快速代谢 让纤瘦和现实更接近

一你的高科技减脂武器

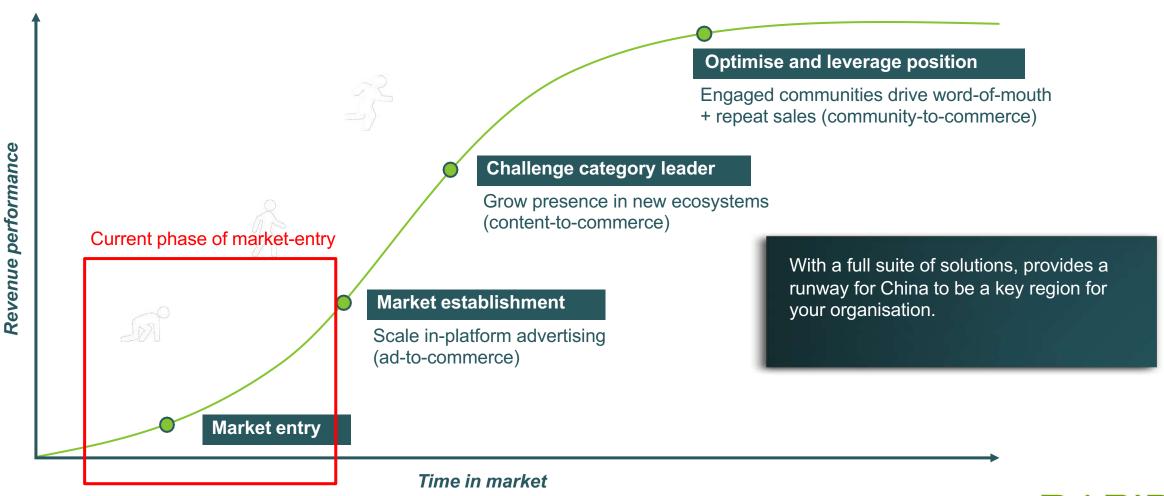


优良产热配方 (Accelerate™)

该配方既含ID-alG™海藻浓缩物、又含绿咖啡豆,它们都是天 然、安全、有效的纤体成分,既能发挥燃烧脂肪的作用,又能 加快新陈代谢,消除皮下和内脏脂肪,抑制卡路里的吸收。



Current Situation





|Overview of Approach



Ecommerce





Social Commerce









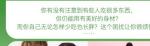


Moving Parts:

- China eCommerce
 - Via Tmall (and potentially JD)
 - No requirements for animal testing, or CFDA product approval
 - China Partner Team ("CPT") administered, managed and reported
- Inventory stored in 3PL Warehouse in China
 - **CPT-owned facility**
 - CPT can pick up merchandise from Aus or US and FF to China
 - facility Any packaging updates can be handled by our team
- Marketing & Media Program
 - The team handles design, development and deployment
 - In-house produced content
 - Leverage some of Rapid Nutrition' content in west, China team will custom dev localised content

















Operational Overview



Operational Framework

CLIENT TEAM		GENERALISTS		SPECIALIST TEAMS (CHINA-BASED)				
Governance & Core Responsibilities Product Supply management P&L oversight Product compliance & regulatory Approval on program strategy & direction Channel & asset ownership Global marketing content and brand governance		Engagement Managers		Financial Services	Accounting, reconciliation, AR, AP, Expense tracking			
		Primary day to day point of contact for all communications	FOLIO	Administrative & Legal Compliance/Counsel	Trademarks, legal/admin filing, applications			
	ance	Voice of customer	FOR PORTF	Technology	System integrations, IT, custom dev, web dev, ICP, engineering			
	Govern	Strategists		Commerce	E-commerce, offline sales, merchandising, customer service, CRM, social commerce			
				Data & Insights	Data collection, research, social listening, analysis and presentation			
	Execu		GROUPS	Marketing Strategy	Brand, product & pricing strategy, brand positioning & localization			
	ං ජ	Project Managers	SERVICE	Creative Agency	Content Creation	Photo, Video, Social Content, Graphic Design, Copy		
) S	OnboardingSpecial project management			Media Planning & Buying	Paid ads on web, social & TV, OOH, Influencer (KOL/KOC) Marketing, Event planning, sponsorships, SEO, SEM		
		Executive Sponsor • Account P&L owner			Social Media Management	Owned social & community management		
				Supply Chain	Warehousing, fulfill compliance	ment, 3PL, inventory replenishments and product		



VALUE CHAIN



China Partner merchant account



Monetising the Market

Content-to-Commerce

High levels of attention

Quick conversion of attention

Tactical driven initiatives





Program Activation & Launch





CUSTOMER SERVICE SETUP & MANAGEMENT

China team will recruit, onboard and manage a CSR team, housed in China, on premise.

China Team to oversee the implementation of dedicated CSR Team:

- 1. Full time, dedicated bodies to manage:
 - ✓ Online Chat
 - ✓ Email inquiry management
 - ✓ Toll-free call service
- 2. Front-line CSR co-operates with Client's inside sales/Global
- 3. CPT to scale CSR team as required
- Aus/US Team to administer product training, FAQ and protocols

Training Timeline & Process:

- Start 45 days prior to store(s) opening
- Warehouse tours & orientation
- Product demonstrations
- Documentation creation and training
- Simulation exercises
- Report-out and report-up systems set
- Targets and Performance KPIs



Design & Development Process

Social Commerce store require a design, development and overall theme which is on-brand, China team will accelerate a creative and design process.



Propose Store Design Structure

From all the data, metrics and best/worst practices, China team will propose designs and store style layouts in mockup form



Revisions & Preparation for Final Sketch & Wireframe

Based on the interactivity between Chin team and the steering committee



Finalization & Approval

Implementation and final build-out after the Client steering committee has approved the designs



Store Deployment

Once the account(s) are created and the store access has been issued, as well as the SKUs being confirmed and the store design approved, China team will upload the store into the go-live domain and integrate into the 3PL system.

- ✓ Push store design live
- ✓ Integrate the store(s) API into the 3PL internal system
- ✓ Integrate the live chat accounts
- ✓ Setup the batch file production
- ✓ Test the daily reconciliation systems
- √ Stress-test, QA checks, order testing
- √ Go-Live (into Soft-launch mode)





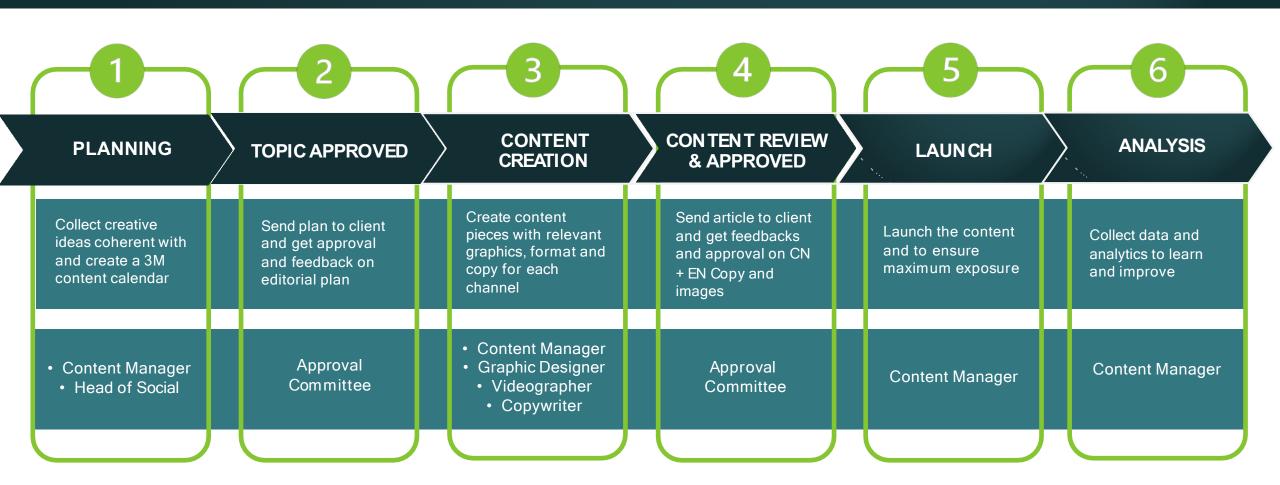
E-COMMERCE MANAGEMENT & OPERATIONS

China team employs a diverse and experienced team designed to execute all aspects of an organisation's market growth solutions. Collectively, the team has decades of experience across all business functions required to accelerate growth, including digital marketing, e-commerce, logistics, international finance solutions, and more.

TEAM ROLES	DESCRIPTION
Global – Engagements Lead	Main focal for customer communication, strategic planning and engagement over the life of the engagement beyond activation
Global – Project Manager	Lead project manager for activation to ensure timeline and budget are met and escalations are made appropriately
Global – Creative Director	Lead for creative concepts and collaboration with in-market designers and developers to ensure the brand identity is maintained and effectively translated
China – Senior Marketing Strategist	Lead strategist for planning ad spend, channel selection, product mix recommendations and receiving customer feedback for Rapid Nutrition product development
China – Marketing Coordinator	Day-to-day marketing execution including ad spend, A/B testing, traffic monitoring and results reporting
China – Senior E-commerce Strategist	Lead strategist for pricing, bundling, promotional activities, discount strategy and in-platform customer engagement system strategies
China – E-commerce Coordinator	Coordinate day to day e-commerce operations such as inventory updating, traffic monitoring, promotional configuration and troubleshooting
China – Customer Service Representative	Lead on day-to-day customer engagement through e-commerce platform(s), including reputation management and review monitoring
China – Logistics Strategist	Define and oversee all logistics including customs clearance, regulatory liaising, and fulfillment strategy
China – Logistics Coordinator	Coordinate daily shipping, receiving, clearance and fulfillment
China – Financial Analyst	Implements and manages day to day financial transactions
China – Financial Strategist	Consults on financial system setup, transaction optimisation and capital expatriation methods



MARKETING & MEDIA MANAGEMENT PROCESS





LIVESTREAMING & KOL PROGRAMMING

China team to leverage the fastest growing commerce trend by streaming product content in the platforms.

Content examples:

Livestream facility:

- √ 11 Owned studios
- ✓ One click buy from livestream channels
- ✓ 200+ hours of content per day
- Generation of short video content
- Product reviews & education
- Bespoke content strategy & mix

KOL Programming:

- Identification
- Audits
- ✓ Ideation
- Deployment & Execution
- ✓ Film, edit, produce content
- Stream live, and/or broadcast assets to video platforms
- ✓ Integrate with sales channels to revenue boosts



LOGISTICS & WAREHOUSING

China Partner has 180,000 sq ft. of e-commerce logistics and warehousing space, optimized for ecommerce and equipped to support B2B and offline business.

Logistics Capabilities:

Based on the logistics pre-understanding, China Partners logistics team will coordinate with client to request initial shipment(s) of inventory into bonded warehouse for last-mile fulfillment.

- ✓ Supports B2B and B2C channels
- Shipment tracking
- Inventory tracking
- Restock alerts
- Importer of Record capabilities & solutions
- Seamless integration with the world's leading ecommerce platforms



REPORTING & ANALYTICS

DASHBOARD ACCESS

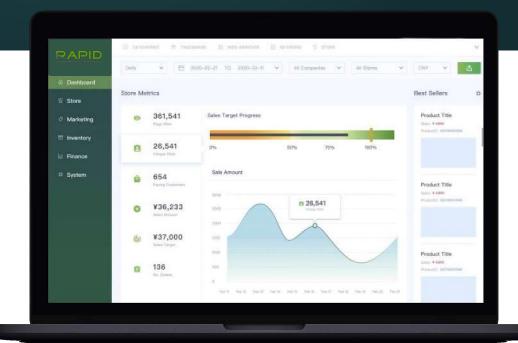
CPT e-commerce dashboard, providing up-to-date information and visibility into China's e-commerce ecosystems.

After go-live and stress testing is complete and the store's configuration has normalized, CPT will set up and make available the dashboard for team access.

The dashboard provides access to the most critical metrics we are measuring. CPT deploys a high-performance system of measuring against the planned performance.

Store Data Monitoring:

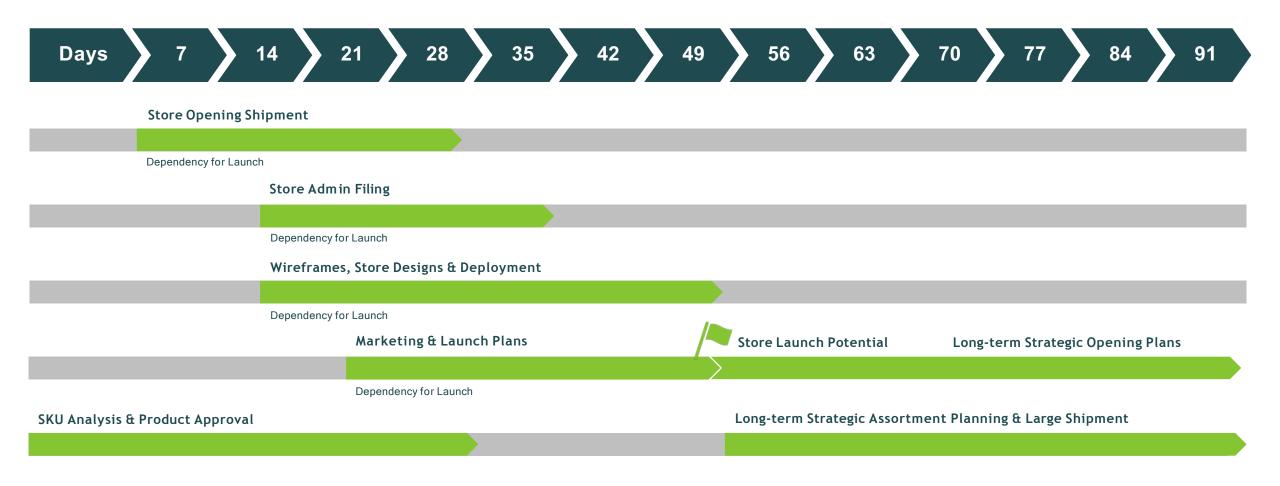
- Conduct routine monitoring of user marketplace behavior across various metrics
- Implement data tracking for in-platform marketing





PROGRAM LAUNCH OVERVIEW & SUMMARY

Typical launch is ~90 days, but faster is possible if everything goes smoothly.





Cost Structure& Forecasts



China eCommerce Launch Benchmark Model

Timeline
Growth Trajectory
YoY Growth Rate
Gross Revenue Estimate
Customer Returns
Net Revenue Estimate
Annual Marketing Spend
Logistics & Warehousing Estimate
Platform Commissions
Payment Processing Fee
Monthly Operations & Management
Marketing Operations & Growth
Performance Fee
Operational Overhead Summary
Net Revenue Recognition
Net Revenue Contribution %

	Year 1					
	Focus on category building, digital marketing, brand awareness and adoption					
	L	ite Launch	Р	Pop Launch		
	\$	1,000,000	\$	1,750,000		
	\$	50,000	\$	87,500		
	\$	950,000	\$	1,662,500		
20%	\$	200,000	\$	437,500	25%	
	\$	50,000	\$	87,500		
	\$	42,750	\$	74,813		
	\$	10,450	\$	18,288		
	\$	198,000	\$	198,000		
	\$	89,400	\$	89,400		
	\$	95,000	\$	166,250		
	\$	685,600	\$	1,071,750		
	\$	314,400	\$	678,250		
		31%		39%		

	TCal Z						
	Focus on optimising eCommerce conversion, market adoption and brand awareness building.						
	Star	ndard Growth	P				
		300%					
	\$	4,000,000	\$	5,250,000			
	\$	200,000	\$	262,500			
	\$	3,800,000	\$	4,987,500			
18%	\$	720,000	\$	1,155,000	22%		
	\$	180,000	\$	236,250			
	\$	171,000	\$	224,438			
	\$	41,800	\$	54,863			
	\$	198,000	\$	198,000			
	\$	89,400	\$	89,400			
	\$	380,000	\$	498,750			
	\$	1,780,200	\$	2,456,700			
	\$	2,219,800	\$	2,793,300			
		55%		53%			

Year 2

	Year 3					
	Drive eCommerce conversion and brand development building. Shift focus to more conversion focused					
	tactics leveraging the foundation and network					
	Standard Growth			Pop Growth		
	100%			125%		
	\$	8,000,000	\$	10,500,000		
	\$	400,000	\$	525,000		
	\$	7,600,000	\$	9,975,000		
L8%	\$	1,440,000	\$	1,890,000		
	\$	320,000	\$	420,000		
	\$	342,000	\$	448,875		
	\$	83,600	\$	109,725		
	\$	198,000	\$	198,000		
	\$	89,400	\$	89,400		
	\$	760,000	\$	997,500		
	\$	3,233,000	\$	4,153,500		
	\$	4,767,000	\$	6,346,500		
		600/		60%		



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低热量・低脂肪・ 高纤维・ 不含胆固醇

产品信息



品名称: 膳食纤维棒(巧克力蔓越

产品规格: 12支/盒

保 质 期: 12个月

豆、有机蔓越莓、有机燕麦、有机葡 萄干、有机大米蛋白、有机枣等 。

两餐之间饿了就吃



THANK YOU





